

**Table A: Key Indicators**

Measure	Year to date actual	Count	Same period last year	MSF average	National result
<b>IPCC appeals upheld</b>					
% IPCC investigation appeals upheld	47%	30	42%	40%	44%
% IPCC local resolution appeals upheld	100%	1	25%	55%	64%
% IPCC non recording appeals upheld	54%	22	58%	56%	49%
% IPCC disapplication appeals upheld	0%	0	0%	0%	22%
% IPCC discontinuance appeals upheld	0%	0	0%	13%	100%
<b>Force appeals upheld and completed</b>					
% force investigation appeals upheld	0%	0	0%	10%	22%
% force local resolution appeals upheld	5%	3	0%	13%	21%
% force disapplication appeals upheld	0%	0	0%	6%	7%
% force discontinuance appeals upheld	0%	0	0%	0%	0%
Ave number days to complete all force appeals	92		0	37	41
<b>Complaint cases - timeliness</b>					
% complaint cases recorded within 10 days	79%	697	85%	84%	80%
Ave number of days to finalise complaint cases (not inc sub judice)	98		77	103	93
Ave number of days to finalise complaint cases (inc sub judice)	106		85	111	101
<b>Allegations - timeliness</b>					
Ave number of days to locally resolve allegations	66		48	59	57
Ave number of days to finalise allegations by local investigation	155		80	164	135
Ave number of days to finalise allegations by supervised investigation	121		129	222	286

**Table B: Allegations**

Measure	Year to date actual	Count	Same period last year	MSF average	National result
<b>Allegations recorded</b>					
Number of allegations recorded per 1000 employees	265		234	237	251
% of Other neglect or Failure in duty allegations	26%	429	28%	28%	30%
% of Incivility, impoliteness and intolerance allegations	15%	238	14%	14%	15%
% of Other assault allegations	11%	173	10%	10%	10%
% of Oppressive conduct or harassment allegations	9%	153	9%	5%	6%
% of Lack of fairness and impartiality allegations	5%	74	6%	6%	5%
<b>Allegations finalised</b>					
% allegations locally resolved	73%	1045	41%	39%	33%
% allegations investigated	7%	104	45%	40%	52%
% allegations discontinued	0%	1	0%	0%	1%
% allegations disappplied	7%	102	0%	5%	5%
% allegations dispensed	1%	10	3%	1%	1%
% allegations withdrawn	12%	171	9%	13%	8%
% investigated allegations upheld	25%	26	11%	15%	14%