

POLICE AND CRIME PANEL

Meeting to be held on 25 January 2016

Police & Crime Plan Performance Monitoring Report

Contact for further information Ian Dickinson, 01772 533587, Office of the Police and Crime Commissioner, ian.dickinson@lancashire-pcc.gov.uk

EXECUTIVE SUMMARY

The Purpose of this report is to provide Members of the Panel with an update on progress in delivering the Police and Crime Plan (the Plan) for Lancashire 2013-2018 including a performance report in relation to the success measures contained within the Plan and a brief outline of other key commissioner activity.

This report covers the time period 26 September 2015 to 8 January 2016.

RECOMMENDATION

The Panel is asked to consider the report.

1. Background

1.1 The Plan came into effect on the 15 March 2013 and sets out the priorities the Police and Crime Commissioner (PCC) for policing and community safety across Lancashire. The Plan contains four police and crime priorities and sets out governance and accountability agreements.

2. Format of the Report

2.1. This report is presented in three sections as follows:

Part 1 – an update on progress for each of the objectives listed in the plan.

Part 2 – a quarter 2 performance monitoring report.

Part 3 – a brief outline of the PCC's key activity in relation to role and function not captured in parts 1 or 2 of this report.

3. Part 1– Update on Police and Crime Plan Priorities

a) DEFEND FRONTLINE POLICING

(i) Panel Scrutiny

- 3.1. Following a decision of the Panel at their last meeting in October 2015, the Police and Crime Commissioner met with representatives of the Panel's Task and Finish Group on the 5 January 2016.
- 3.2. The purpose of the meeting was to enable the Panel to Scrutinise the Commissioner's performance in relation to his priority 'Defending frontline policing'. A separate report in relation to Panel's scrutiny appears elsewhere on the Agenda.

(ii) Futures Programme

- 3.3. The Constabulary has a dedicated team of officers who deliver the Futures Programme. The Futures Programme is the change team who review the business of the Constabulary in order to deliver savings, efficiencies and better working practices.
- 3.4. There have been four work streams in Phase One:
- One Team (Local Policing)
 - Serious and Complex Crime
 - Support Services
 - Resourcing
- 3.5. The Commissioner endorsed the Implementation Plans for the areas of business agreed at the meeting of the Joint Management Board on the 30 September.
- 3.6. The Restructure process across the One Team has been taking place since October 2015. With Human Resources support, Policing Divisions are progressing the work to identify substantive postings for all Constables who have been displaced by the recommendations of the One Team review.
- 3.7. They are currently working on identifying the distribution of staff to the Neighbourhood Policing areas, including Early Action CBM posts. It is not anticipated that there will be significant change, maintaining consistency of staffing to local areas. Officers will be allocated to the new One Team structure (including NHP) by mid to late December 2015, with a view to advertising any remaining Neighbourhood posts early in the New Year.
- 3.8. The 'one team' approach was scrutinised by the Panel's Task and Finish Group on the 5 January 2016 and a further report on this work area appears elsewhere on the Agenda.

(iii) Recruitment

- 3.9 34 student officers were appointed between 1 July and 31 December 2015, of which 29.4% were female and 8.9% were from a Black and Minority Ethnic (BME) background.
- 3.10 The external recruitment window was opened on 1 October 2015 and closed on 13 October 2015. This campaign aims to appoint 120 high calibre candidates for the 2016/17 intakes. It is proposed that there will be three intakes of 40 officers. Appointments are to be made on the 6 June 2016, 3 October 2016, and 16 January 2017.
- 3.11 It is intended that the October 2015 intake will consist of 40 officers who will be appointed directly in to Early Action.
- 3.12 359 applicants were successfully paper sifted and will be attending the National Assessment Centre for half day assessments between 6 and 15 January 2016.

(iv) ICT projects

Expansion of Body Worn Video

- 3.13 The Panel will recall that following the successful rollout of Body Worn Video (BWV) to a large proportion of the Immediate Response Officers in 2014 (150 cameras) the Commissioner approved funding to purchase a further 101 cameras and the supporting digital evidence management equipment.
- 3.14 Whilst it is impossible to accurately quantify exactly how much footage has been taken in Lancashire since the BWV initiative went live, the last set of usage data for October 2015 shows the following:
- 1st Oct 2015- 31st Oct 2015**
- Total recordings: 512
- Non-evidential: 348
- Evidential: 164 (32% of the total recorded)
- 3.15 This effectively means that officers have recorded 164 items of footage in October that they feel the Constabulary needs to retain, as it either supports a prosecution, or may be utilised in other processes such as a complaint, or be useful for a separate legal process such as a Coroner's investigation.
- 3.16 It is now currently the case that Lancashire constabulary has 250 cameras at the following locations.
- EAST-* Greenbank, Burnley, Colne
- SOUTH-* Preston, Chorley, Skelmersdale
- WEST-* Lancaster, Blackpool, Morecambe, Fleetwood.
- 3.17 There are approximately 1000 officers currently trained in the use of BWV and this number is growing steadily. The approximate investment made by the Police and Crime Commissioner in the BWV initiative to date is £200K.

Replacement for the Constabulary's ageing Personal Digital Assistants.

- 3.18 The Commissioner advised the Panel at their last meeting that he had approved the provision of 2,194 Kelvin Connect equipped Samsungs to all front line policing staff at cost

of £4.854M to replace the Constabulary's ageing Personal Digital Assistants (PDAs). (Decision 2015/32)

- 3.19 The rollout of the Samsungs has gone extremely well from a logistical and technical perspective. The feedback from staff has been very positive, which is a complete contrast to the PDAs devices they have replaced. The priority over the coming months is to put effort and focus into the cultural and process changes that are required to maximise the significant investment that has been made in the initiative.
- 3.20 Additionally the early indications are that the recent additions of mobile Sleuth applications – developed internally by the Constabulary's ICT Department - for missing from home cases, intelligence submission and warrant have been well received and should further enhance the operational usefulness of the Samsungs. Further Sleuth apps that have been identified as operationally useful are currently in development.
- 3.21 Looking forward there is also a desire to bring other groups of staff within the scope of the Samsung rollout, the most prominent of these groups being Special Constables. The initial scope for Specials will be 100 officers, with the potential to increase this by approximately a further 100 during 2016-17 as officers meet the set criteria.
- 3.22 There is a clear expectation by the Commissioner that the roll-out of the Samsung devices will increase police visibility by enabling officers to undertake tasks/functions outside of the police station, provide all members of the public who may wish/need to contact them appropriate contact details (either a phone number or an e-mail address). Accordingly, the Commissioner has asked the Chief Constable to present a report in March evidencing the effectiveness of the Samsung devices in this regard.

(v) Citizens in Policing (CiP)

- 3.23 Lancashire is proud to be part of the national Citizens in Policing programme, which extends the opportunities for volunteering in policing through the Special Constabulary, Volunteer Police Cadets, Police Support Volunteers, Community Volunteers and Watch schemes. Volunteers can make a crucial contribution to our communities, acting as advocates for the police, increasing understanding and building cooperation and trust - helping to make Lancashire a better place to live and work. The Police and Crime Commissioner maintains the CiP Action Plan through the CiP Programme Board.

Neighbourhood Watch (NHW)

- 3.24 Following a meeting between NHW and the OPCC in September 2015 funding of £10K was granted for a NHW community safety project. In order to ensure that the project realises its full potential the Lancashire NHW are currently revising and considering their;
- future structure
 - vision and mission for the next 3 years
 - widening and reach of NHW – Early Action approach / education
 - the most effective use of Social media and NHW – an ambition to recruit a volunteer to assist
 - most effective use of the OPCC funding
- 3.25 A further meeting will be held in January 2016 with the Lancashire NHW to pull together their plans.

Volunteer Police Cadets

- 3.26 Since its introduction in 2013, there are now 417 cadets across the county.

3.27 The aims of Volunteer Police Cadets (VPC) are to;

- Promote a practical understanding of policing amongst all young people
- Encourage the spirit of adventure and good citizenship
- Support local policing priorities through volunteering and give young people a chance to be heard
- Inspire young people to participate positively in their communities

3.28 The benefits for the Constabulary include;

- Increasing community engagement activity involving young people
- Providing increased visibility and impact on Confidence
- Reducing demand by targeted Early Action involving young people
- Broadening workforce mix and diversity
- Increasing capacity to deliver policing services
- Engendering greater social responsibility especially amongst the young
- Enhancing efficiency and value for money in the provision of service
- Providing outreach service giving opportunity for an early police exit

3.29 Since September, cadets have logged over 3000 volunteering hours. The main areas of focus of the cadets since the last meeting has been assisting in local tasking i.e. Remembrance parades and the Christmas light switch-on. 200 cadets assisted with the Constabulary's 2 day Open Weekend in October.

3.30 Initial meetings have been held with Lancashire Fire & Rescue Service (LFRS) to discuss the opportunity of working together with a view to a joint cadet scheme.

3.31 The ambition is to increase the cadet number across the Constabulary to 650 by the end of 2016.

Special Constables

3.32 Since February 2015 the Special Constabulary establishment has increased from 388 to 470, including the last intake in September. The ambition is to recruit 70 Special Constables (SC) every quarter which following a step up model would potentially deliver 650 SC by January 2017. Recruitment is targeted at East and West divisions in order to increase their establishments.

3.33 Divisional Breakdown

- East division currently has 126 SC's of which 52% have attained safe and legal status,
- South 127 with 47% safe and legal
- West has 86 of which 54% are safe and legal,
- The remainder are at HQ or in Training.

3.34 Recruitment continues to be centrally coordinated and delivered in divisions. The focus of the last recruitment window was to increase numbers in both East and West division with specific and targeted events in those areas. The January 2016 intake has already had 49 places offered and it is predicted to deliver 70 recruits. There are also currently 92 SC applications in the system and a separate 39 University of Central Lancashire applications. Previous experience shows this is more than adequate to complete the April 2016 intake of 70.

- 3.35 All Specials are now authorised and trained to drive A to B standard and are currently being trained and assessed to drive vans and carry compliant prisoners, single crewed. It has been confirmed that Level 3 Public Order trained SC trained officers can be used on football operations.
- 3.36 As mentioned earlier in the report, it has been agreed that 100 Samsung devices will be issued to the Special Constabulary. Initially these will be for all Supervisors, Rural and Dangerous and Sexual Offender Unit officers and as many safe and legal officers as possible.
- 3.37 A joint operation with British Transport Police and Cumbria to tackle Anti-Social Behaviour in town centres and rail network has commenced. Between May and September 2015 the Special Constabulary has conducted 69,550 working hours compared to 59,062 in 2014 an increase of 10,488 hours.

(vi) Visibility

- 3.38 The Constabulary have reviewed the current position of vehicle fleet in respect of response and neighbourhood policing. This has identified a requirement to redistribute the existing liveried fleet and to convert 16 plain cars into liveried vans. This work will ensure a more appropriate distribution of fleet delivering a more mobile and responsive front line policing capability.

B) PROTECT VULNERABLE PEOPLE

(i) Domestic Abuse

- 3.39 Through the Lancashire Domestic Abuse Strategic Group the Office of the Police and Crime Commissioner has been supporting the development of a pan-Lancashire Domestic Abuse Action and Delivery Plan to support the recently developed Domestic Abuse Strategy. The Commissioner has developed a commissioning approach for services supporting work in communities to tackle Forced Marriage, Honour Based Violence and Female Genital Mutilation and will provide funding to support the delivery of services on a pan-Lancashire basis.

- 3.40 Additional funding has been provided by the Commissioner for a Domestic Abuse Worker and Support Administrator to work in the LCC Multi-Agency Safeguarding Hub (MASH) to provide support to standard risk victims. These roles will also provide a link to the wider Lancashire Victim Services provision and will reduce duplication of referral between the MASH and Victim Support.

(ii) Young Person's Sexual Abuse Services

- 3.41 The Commissioner has provided a further £50,000 from the Ministry of Justice Victims Grant to maintain and develop counselling and therapy services for young people. The service is delivered pan-Lancashire by The Trust House and the Birchall Trust.

(iii) Vulnerable Adults

- 3.42 The "Think Jessica" organisation provides advice and resources to support vulnerable elderly people against becoming victims of fraud and scams. The Commissioner supported a Constabulary led event and funded leaflets and resources for the Constabulary and partners delivering services to victims of crime.

(iv) Funding provided

3.43 Since the last meeting of the Panel the Commissioner has funded the following projects from the Community Safety Fund.

Pan-Lancashire	Children & Young People's Counselling & Therapy Service	£50,000
Pan-Lancashire	Think Jessica Resources	£700
Fylde	AFC Fylde - Writing Wrongs	£14,800
Blackpool & Fylde	Blackpool and Fylde Street Angels	£6,000
Pan-Lancashire	Every Action Has Consequences Education Pack	£5,000

C) TACKLE CRIME AND REDUCE RE-OFFENDING

(i) Lancashire Criminal Justice Board (LCJB)

3.44 Since the last panel meeting the Commissioner has attended the LCJB meeting and has been appointed as Vice Chair. This meeting is attended by various stakeholders, including the CPS, Community Rehabilitation Company, Legal Aid Agency, HM Courts & Tribunal Service (HMCTS) to name a view in addition to staff from the Office and the Constabulary. In respect of an update in respect of the Strategy it is intended with the new Chair of the LCJB – ACC Jacques, that the focus of this forum will be to measure performance outcomes of all the partners – recognising that all partners measure a different stage of the criminal justice process. It will also look to bridge the gaps in the links between the partner agencies addressing localism. Following a recent inspection into Criminal Justice Partnerships it will be reflected that the national and local recommendations are considered.

(ii) Criminal Justice

3.45 Following the retirement of the Constabulary's Head of Business Support (which encompassed Criminal Justice) the Commissioner took the opportunity to meet with the new Criminal Justice Lead – Lesley Miller together with the project manager lead for Transforming Summary Justice and look at the proposals for the continuing productivity of case management whilst recognising the continuous strive to be efficient and effective. He took the opportunity to visit the staff and manager at the Witness Care Unit at Chorley who perform tirelessly at supporting and keeping up to date the victims and witnesses required for trials. The Commissioner also supported funding for Victim Awareness courses to be run in Lancashire's prisons supported by the staff newly appointed within the Restorative Justice team which were also funded by this office during 2015. Recent introductions from these newly appointed RJ Co-ordinators on the Force Intranet site have recognised and thanked the PCC's office for the funding.

3.46 The Commissioner attended the Out of Court Scrutiny Panel which reviews a small sample of anonymous cases that have been resolved by use of an out of court disposals issued approximately 10 – 13 cases chosen at random from the 2000 + cases dealt with each year. The intention being to build public confidence and trust in this method of case disposal. The purpose is not to re-judge the cases but to assess the process and determine whether this method was appropriate, based on a review of the information/evidence available to the decision maker at the time. The aim being to identify any appropriate learning, signposting and to promote continuous learning. The panel comprises representatives from the legal profession (Magistrate, CPS and HMCTS), YOT, Probation and the Constabulary.

(iii) Community Rehabilitation Company

3.47 The regular meeting with senior executives from the CRC continues and their move to new premises is supported to enhance the working relationship under the Sodexo contract. This will still allow the case workers to operate from a more centralised office with the support office off site. As reported last time the staff continue to forge the links with reducing reoffending schemes and the CRC and more recently have signposted the Project Nova agency that support ex-military veterans, to them. In addition funded was provided for a reducing reoffending scheme for AFC Fylde who run a series of courses for ex-offenders aimed at providing life skills, diet and nutrition and assistance for CV building to assist employment.

3.48 Staff from the Office also attended the Recovery Infrastructure Organisation meeting which has representations including some of the reducing re-offending schemes, Womens Centre, NHS – Mental Health Co-ordinator and aims and looking at the consistency for drug and substance misuse across the County and once again sharing the best practice of the partner agencies.

(iv) Business Crime

3.49 In November the office ran a Business Crime Event in conjunction with the Constabulary and the Chamber of Commerce at the Best Western Hotel in Leyland. Over 100 businesses attended the event and received updates from crime prevention, cyber-crime and fraud in addition to information from the Business Improvement Districts and an update in respect of the recent Business Crime Survey. The event was a great success and provided an opportunity to network a meeting is scheduled in the New Year to consider the merit and content of further events.

(v) Child Sexual Exploitation

3.50 Child Sexual Exploitation remains a high priority for the Commissioner and the Constabulary and 9 – 13 November 2015 saw a week dedicated to raising the awareness of CSE, the Commissioner and representatives from the office attended the two conferences that were held simultaneously, both extremely well attended in particular the Children's conference. In respect of policing activity a pro-active targeted approach in our West South and East Divisions looking at media coverage including education and awareness of social media and highlight the importance of safeguard in respect of taxis.

3.51 Also highlighted during this week was the vigilance required around modern slavery and staff from the office attended a seminar in Manchester aimed at implementing the Modern Slavery Act and the use of Prevention Orders. The Commissioner has funded some partnership training of which further details will be provided in the next report.

(vi) Organised Crime Group

3.52 Through this group, formerly known as the Transformational Challenge Award, there are a number of task and finish groups aimed at supporting the Serious and Complex Crime Strategy of Pursue, Prepare, Protect and Prevent. These groups include Community Step Down, Enforcement Group key members on these groups include Supt Barrow as lead for Early Action, Det. Chief Inspector Gallagher who links the importance of tackling crime whilst considering the Early Action approach. As an indirect link the CCTV group which co-ordinates the CCTV provision with monies from the Police Innovation Fund and the PCC and is jointly

chaired by a representative from this office together with the Community Safety Manager from Preston. The work of this group is in the main supporting a hub in East Lancashire (including Burnley and Pendle), Preston and Blackpool are very much part of this group also sharing the information available in respect of the technical specification. The Commissioner has funded the upgrade of the CCTV provision at Blackpool.

(vii) Early Action

3.53 The Early Action ethos continues to be embedded into the daily business of the multi-agency approach to high intense users. On 9 December 2015 the Commissioner opened the first of three Early Action Seminars aimed at practitioner level, the event was well attended with a market place style event facilitating dialogue with all the partner agencies and continuing the need to share information. Two further events are planned during early 2016. Through monies available from the Police Innovation Fund posts have been appointed into Commissioning roles to ensure that services bought in to support the provision of data sharing products are accountable and support all partners needs in this regard. In addition the mental health triage pilot continues to produce successful numbers in respect of the reducing of demand on contact management staff. Recent figures demonstrate not only a reduction in deployment but also a reduction in the need for S.136 (detained under the Mental Health Act) to be applied proving that a more proportionate response is being considered. Progress continues to be made by the Oversight Group at which this office is represented for the 'Ribbleton pilot' which will consider a multi-agency approach supporting whole families. Integral to this is the data sharing agreements being drafted and a core set of documents all agreeing to share. Representatives from this office also attended the Troubled Families Conference held by Durham Constabulary and gained valuable information into supporting this key work.

(viii) Prevent

3.54 This is an area of business that receives support from the PCC – Burnley Borough Council have recently received funding for an Prevent proposal aimed at community cohesion with training, facilitation and events to encourage the communities to work together. The staff from the Office attend the Contest Board and have encouraged similar proposals from Preston on similar themes.

(ix) Funding

3.55 Since the last meeting of the Panel the Commissioner has funded the following projects from the Community Safety Fund.

Blackpool	CCTV Control Room	£52,665.30
Burnley	Community Initiative – Developing Community Engagement	£14,800
Pan-Lancashire	Modern Slavery – Awareness Training	£19,000
Pan-Lancashire	Prisons – Victim Awareness Course	£15,000
Pan-Lancashire	Business Crime Event and resources	£5,504

D) CHAMPION THE RIGHTS OF VICTIMS

(i) Victims' Services

3.56 The core offer of services for victims has been commissioned from Victim Support and the Commissioner has met with them to review the service delivery at the end of each quarter period.

3.57 The Commissioner has developed a suite of performance measures which are reviewed quarterly to monitor services provided for victims. The first two quarter reviews were held exclusively with Victim Support, whilst future reviews will include input from the recently commissioned services through Victims Voice (Hate Crime) and Trust House/Birchall Trust partnership (Rape, and Sexual Assault).

3.58 Whilst performance data indicates that the number of victims being referred into services has remained fairly constant, victims are now receiving an improved level of service with more victims being supported at the first point of engagement with the service. The Commissioner is working with Victim Support to review their satisfaction survey to include victims who complete their involvement with the service at the first point of contact as well as those who leave the service after a longer period of engagement.

3.59 The Commissioner has been developing a specialist service to provide support to children and young people who are victims of crime. This was identified as a need through the Victims Services Review that the Commissioner undertook and was included as a commitment in the Victims Strategy. It is anticipated that service delivery will commence in March 2016.

3.60 Restorative Justice services for Lancashire are coordinated by the Constabulary who provide support to the 8 Community RJ Panels. The Commissioner has provided funding for the RJ Team comprising an RJ Manager, 4 RJ Coordinators and an administrative support officer.

(ii) Code of Practice for Victims and Witness Charter

3.61 Monitoring of compliance with the Code and the Charter by all criminal justice agencies in Lancashire is being undertaken by the Victims and Witness Sub Group of the Lancashire Criminal Justice Board. This group is chaired by the Commissioner's Victims' Commissioning and Partnerships Manager and the office has led on the development of the monitoring framework. The approach taken has been identified by a number of partners as good practice and has been adopted by the Cumbria Criminal Justice Board.

(iii) Funding

3.62 Since the last meeting of the Panel the Commissioner has funded the following projects from the Community Safety Fund.

Pan Lancashire	Restorative Justice Team	£52,990
----------------	--------------------------	---------

4. Part 2 – Performance monitoring report

4.1 The Police and Crime Plan as indicated has a number of priorities and a range of performance measures developed in conjunction with the Chief Constable that enable the PCC to monitor both the performance of Lancashire Constabulary and the implementation of the objectives set out in the plan.

4.2 The performance is measured on a comparative basis. The year to date performance with the position 12 months ago and the year to date performance with the position at the end of March 2015.

4.3 The measures are shown in full in **appendix A**, with the latest performance data shown where appropriate or a short comment for measures with an outcome focus. A 'RAG' rating has also been applied, where appropriate, to each measure as follows:

- **Green** – this indicates the current performance is at or above the comparative position
- **Amber** – this indicates current performance is marginally below the comparative position.
- **Red** – this indicated that the current performance is below the comparative position.

NB – There are no performance targets but rather a suite of measures by which the Commissioner can monitor the performance of the Chief Constable.

5. Part 3 – Commissioner and Office Activity

5.1 The following provides a brief outline of key PCC activity not captured in parts 1 or 2 of this report, but which will be of interest to the panel. This update relates to period 1 July to 25 September 2015.

(A) Community Engagement Activities:

(i) Behind Bars

5.2 The Police and Crime Commissioner recently joined Lancashire Police on community reassurance activity in Blackburn with Darwen following the sentencing of a notorious local drug dealing gang. **Behind Bars** is the campaign that aims to highlight successful convictions of criminals offering community assurance and acting as a deterrent to others to help them understand the consequences of criminal activity.

5.3 The Commissioner distributed leaflets and spoke to members of the community about the steps the Constabulary is taking to get drug dealers and criminals of our streets.

(ii) Cut the Cuts Campaign for fairer funding for Lancashire:

5.4 The past few months have been dominated by a successful engagement campaign against the swingeing cuts proposed to Lancashire Constabulary funding that would have seen the size of our force significantly reduced while other areas were rewarded with extra money.

5.5 In early October shortly after the last panel meeting, the Commissioner received information from the Policing Minister that indicated Lancashire would lose £25m as a direct result of the changes to the way funding was allocated to the forces around the country in his proposals to review the funding formula.

5.6 The Commissioner was already lobbying MPs and Government on the Government's plans when the Home Office finally gave much needed clarification on what the proposals would mean for all 43 police forces.

5.7 Together with the Chief Constable, the Commissioner embarked on a campaign to highlight the proposed swingeing cuts, calling on MPs, public sector partners and the public to join our campaign to lobby Government against the drastic changes.

5.8 At all times Lancashire maintained the maths was flawed and could not understand why Lancashire was due to lose proportionately more than its most similar forces. All this came at a time when the force was named as one of the most efficient and praised for the way we had driven out savings.

5.9 In terms of the campaign, the public, partners and MPs responded accordingly and mounted pressure on Government with more than 10,000 signing an online petition and all

the area's MPs signing a letter asking the Policing Minister to reconsider his approach and to keep Lancashire safe.

- 5.10 Several Councils passed notices of motion against the proposals and local communities wrote and lobbied their MPs using letters and templates I made available through my website. The Commissioner is also grateful for the support he received from Panel.
- 5.11 The demonstration of support shows just how highly Lancashire Constabulary is regarded and the level of importance the public of Lancashire place on the police and how much they prioritise their safety.
- 5.12 It later emerged that the Home Office funding review was based on the wrong data and our campaign along with that under taken by Devon and Cornwall PCC's office was instrumental in having the review halted for this year.
- 5.13 We do know that the review will come back, but along with colleagues across the Country through the Association of Police and Crime Commissioners the Commissioner will continue to campaign on this issue. The Commissioner is seeking further assurances from the Home Office that the review is now undertaken by a body independent of the Home Office and involves experts on police demand from across police and PCC offices but he is still awaiting clarification on this.
- (iii) Council tax precept consultation:
- 5.14 The Commissioner began consulting on the Police precept - the part of the council tax that goes towards policing - at the open weekend held in October and publicised a number of opportunities for residents to get involved and have their say.
- 5.15 The consultation has been run independently of my office by an external company to ensure absolute integrity of the responses.
- 5.16 Locally council tax funds just over a quarter of our police budget. Further information about my proposals on this issue are contained in the precept report.
- 5.17 Further details relating to the Commissioner's proposals for council tax precept are included elsewhere on the agenda.
- (iv) In the Know:
- 5.18 In The Know is a free messaging service provided by Lancashire Police where the public decide when and how they are kept informed about the issues that matter. Through in the Know residents can find out what's happening in their area, receive regular crime updates, information on road closures and learn about what their local neighbourhood policing team is doing.
- 5.19 The number of subscribers has increased to almost 16,000 (up from 14,000 in October 2015) and analysis of read emails shows an above average read rate among public sector email subscribers according to the signup.com. Public sector email alert reads average 36.89% whereas In the Know averages a 42% read rate.
- 5.20 Email alerts have been issued to promote the precept survey and update residents on news and information regarding the Cut the Cuts campaign and Lancashire Victim Services.

5.21 People can register via his website www.lancashire-pcc.gov.uk and clicking on the 'In the Know' icon.

(v) Lancashire Chronicle:

5.22 Panel members will be aware the Commissioner also issues a regular e-newsletter to stakeholders informing them about his decisions and the work of his office and updates from constabulary.

(vii) Commissioner's Website:

5.23 The Commissioner's website was recently relaunched with a brand new platform that is easier to navigate and update with information.

5.24 The new website also allows better integration of social media, imagery, survey software and video.

(vii) Three years in post:

5.25 The office of Police and Crime Commissioner is growing in recognition. As part of this the Commissioner has produced a YouTube video to showcase the work of the office, explain the role and help increase understanding amongst the local community. The video is available on Youtube or via the Commissioner's website and is also used to aid induction for the Police and Crime Panel and new recruits to Lancashire Constabulary and the Commissioner's office.

(viii) Social Media

5.26 Social media has continued to grow in popularity and give the Commissioner a new way of engaging directly with residents. The Commissioner's follower numbers have increased dramatically in the last few months rising to more than 4,500 followers on Facebook and heading towards 5,000 on Twitter.

5.27 The audience engaged through social media however far outweighs the number of followers with weekly reach on Facebook heading towards 50,000 users and some Twitter posts gaining extensive coverage through shares and comments. In the main the comments are engaging and positive and are allowing the Commissioner and his team to engage in effective conversations to understand local issues and gain valuable qualitative insight into people's policing and crime priorities. More information on how social media is helping the Commissioner engage with communities is included in the stakeholder engagement report elsewhere on this agenda.

5.28 You can keep up to date by following the Commissioner @LancsPCC on Twitter or www.facebook.com/Lancspcc

(ix) Funding

5.29 The Commissioner has previously allocated £10,000 funding to each of the District Community Safety Partnerships. The table below shows the current CSP spend and the funding (£14,316) that is now available for all CSPs to submit expressions of interest*:

District	Funding Spent or Allocated	Funding Available
Burnley	£10,000	£0.00
Chorley	£10,000	£0.00
Fylde	£10,000	£0.00
Hyndburn	£10,000	£0.00
Lancaster	£10,000	£0.00
Pendle	£10,000	£0.00
Preston	£10,000	£0.00
Ribble Valley	£5,684	£4,316
Rossendale	£10,000	£0.00
South Ribble	£10,000	£0.00
West Lancashire	£10,000	£0.00
Wyre	£10,000	£0.00

*Expressions of interest to be submitted by Friday 29th January

(x) Commissioning/Procurement

5.30 The Panel may recall that in May 2015, the Police and Crime Commissioner and the Chief Constable agreed the Procurement Strategy.

5.31 The Strategy objectives were reported at the last Panel meeting, and it is pleasing to note that progress against all objectives is on target.

5.32 Worthy of significant mention is the fact that in the first two quarters of the year, the function reported procurement savings of £809k (75% of those reported savings were made through collaborative arrangements).

(xi) Early Action (Police Innovation Fund 2016/17)

5.33 Prior to the Christmas period a number of expressions of interest were submitted to the Home Office, which has resulted in 3 firm bids going forward for consideration for funding from the 2016/17 Police Innovation Fund.

5.34 The bids are in respect of:

ICT integrated data
Jobs, Friends ,Houses
Community Step Down(Volunteers)

5.35 It is anticipated that the success of the bids will be known around March 2016.

(xii) PCC Funded initiatives

- 5.36 The Police and Crime Commissioner continues to evaluate many of the initiatives which have been funded during 2014/15, with a view to ensuring that all funded activity continues to support the objectives contained within the Police and Crime Plan.
- 5.37 Since the last Panel meeting, review updates have been held with Red Rose Recovery, AFC Fylde and Make Every Adult Matter (MEAM).
- 5.38 The Commissioner has also recently opened up an opportunity for organisations and individuals to bid for Proceeds of Crime monies (Decision 2015/60), and a wide range of bids are currently being assessed by the PCC's office, with a view to making the results known around February 2016.
- 5.39 Quarterly review meetings continue to be held in respect of the Lancashire Victims Services contract, with the next review scheduled for 29th January 2016.
- 5.40 The service continues to make good progress, and the performance management data provided thus far, appears promising.

6. Recommendations

- 6.1 Members of the Panel are invited to consider the report.