# Agenda item

#### **Police and Crime Panel**

Meeting to be held on 3<sup>rd</sup> April 2017

# MONITORING OF COMPLAINTS

Contact for further information:

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# **Executive Summary**

This report sets out the current position with regard to communications relating to potential complaints received to date in relation to the Police and Crime Commissioner.

#### Recommendation

That the update in relation to communications and complaints be noted.

### **Background and Advice**

As reported in October 2016 since the commencement of the Panel in 2012 there have been 25 recorded communications which at the outset where described as potential complaints against the commissioner. Many of these communications however did/do not relate directly to the conduct of the PCC and therefore do not, under the terms of the governing regulations come under the jurisdiction of the Police & Crime Panel.

Many communications received focus on the alleged conduct of police officers or the chief constable, and these are matters for which there are other complaints processes. There have been 3 further communications of this nature recently and the potential complainants have been advised of the appropriate complaint processes. A fourth communication was more of a statement relating to the adoption of the Precept and the value of the PCC role and was not therefore registered as a complaint.

It can be noted that there have been no formal complaints registerable under the Regulations (Approved Procedure) since the last meeting. Such Complaints would always be reported, after receipt, at the next available Panel meeting.

#### **Consultations**

N/A

# Implications:

This item has the following implications, as indicated:

## **Legal Implications**

The procedures adopted by the Panel comply with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 which are issued under the Police Reform and Social Responsibility Act 2011 for the handling of complaints and matters concerning the conduct of the holders of the office of Police and Crime Commissioner.

## **Financial Implications**

There are no direct financial implications arising from this report. It is proposed the handling of such complaints will be contained within existing resources.

## Risk management

The requirement to monitor and record complaints against the PCC and DPCC is in accordance with the provisions of The Elected Policing Bodies (Complaints and Misconduct) Regulations 2012.

# Local Government (Access to Information) Act 1985 List of Background Papers

Paper Agenda and Minutes from	<u>Date</u> November 2012	Contact/Directorate/Tel David Fairclough HR, Legal & Corporate Services 01254 585642
Agenda and Minutes from	July 2014	David Fairclough HR, Legal & Corporate Services 01254 585642
Agenda and Minutes from	March 2016	David Fairclough HR, Legal & Corporate Services 01254 585642
Agenda and Minutes from	October 2016	David Fairclough HR, Legal & Corporate Services 01254 585642