POLICE AND CRIME PANEL

Meeting to be held on 8 March 2016

Police & Crime Plan Performance Monitoring Report

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EXECUTIVE SUMMARY

The Purpose of this report is to provide Members of the Panel with an update on progress in delivering the Police and Crime Plan (the Plan) for Lancashire 2013-2018 including a performance report in relation to the success measures contained within the Plan and a brief outline of other key commissioner activity.

This report covers the time period 6 January to 29 February 2016

RECOMMENDATION

The Panel is asked to consider the report.

1. Background

- 1.1. As Members are aware, the Police and Crime Commissioner provides a report to the Panel with an update on progress in delivering the Police and Crime Plan (the Plan) for Lancashire 2013-2018 including a performance report in relation to the success measures contained within the Plan and a brief outline of other key commissioner activity.
- 1.2. The report is presented in three sections as follows:
- **Part 1** an update on progress for each of the objectives listed in the plan.
- **Part 2** a quarter 2 performance monitoring report.
- **Part 3** a brief outline of the PCC's key activity in relation to role and function not captures in parts 1 or 2 of this report.

2. Part 1 – Update on progress

2.1. Due to the short time since the last meeting, and with the agreement of the Chair, it is suggested that the Police and Crime Commissioner will present a verbal update on the key activity since the last meeting and present a full report to the next meeting of the Panel (the AGM meeting) in June 2016.

3. Part 2 - Performance monitoring report

- 3.1. The Police and Crime Plan as indicated has a number of priorities and a range of performance measures developed in conjunction with the Chief Constable that enable the PCC to monitor both the performance of Lancashire Constabulary and the implementation of the objectives set out in the plan.
- **3.2.** The performance is measured on a comparative basis. The year to date performance with the position 12 months ago and the year to date performance with the position at the end of March 2015.
- **3.3.** The measures are shown in full in **appendix A**, with the latest performance data shown where appropriate or a short comment for measures with an outcome focus. A 'RAG' rating has also been applied, where appropriate, to each measure as follows:
- **Green** this indicates the current performance is at or above the comparative position
- **Amber** this indicates current performance is marginally below the comparative position.
- **Red** this indicated that the current performance is below the comparative position.

NB

- 1. There are no performance targets but rather a suite of measures by which the Commissioner can monitor the performance of the Chief Constable.
- The data for User Satisfaction and Public Confidence is only up to date for the period February 15 to January 16. Unfortunately we haven't received the data for February from SMSR, however, if it received prior to the Panel meeting the Commissioner will provide an update at the meeting.
- 3. There is a new measure added (Grade 1- Emergency Response Average Time To Arrive). This measure has been added following the request from the last Police & Crime Panel meeting. This is based on grade 1 incidents which have a service level agreement of attendance within 15 minutes. The figures provided are the average across the period.

4. Part 3 – Commissioner and Office Activity

4.1. Due to the short time since the last meeting, and with the agreement of the Chair, it is suggested that the Police and Crime Commissioner will present a verbal update on the key activity since the last meeting and present a full report to the next meeting of the Panel (the AGM meeting) in June 2016.

5. Recommendations

5.1. Members of the Panel are invited to consider the report.