POLICE AND CRIME PANEL

Meeting to be held on 20 June 2016

Police & Crime Plan Performance Monitoring Report

Contact for further information Ian Dickinson, 01772 533587, Office of the Police and

Crime Commissioner, ian.dickinson@lancashire-pcc.gov.uk

EXECUTIVE SUMMARY

The Purpose of this report is to provide Members of the Panel with an update on progress in delivering the Police and Crime Plan (the Plan) for Lancashire 2013-2018 including a performance report in relation to the success measures contained within the Plan and a brief outline of other key commissioner activity.

This report covers the time period 9 March to 13 May 2016.

RECOMMENDATION

The Panel is asked to consider the report.

- 1. Background
- 1.1 The Plan came into effect on the 15 March 2013 and sets out the priorities of the Police and Crime Commissioner (PCC) for policing and community safety across Lancashire. The Plan contains four police and crime priorities and sets out governance and accountability agreements.
- 2. Format of the Report
 - 2.1. This report is presented in three sections as follows:
 - Part 1 an update on progress for each of the objectives listed in the plan.
 - Part 2 a quarter 2 performance monitoring report.

Part 3 – a brief outline of the PCC's key activity in relation to role and function not captured in parts 1 or 2 of this report.

3. Part 1– Update on Police and Crime Plan Priorities

a) DEFEND FRONTLINE POLICING

- (i) Panel Scrutiny
- 3.1. Following a decision of the Panel, representatives from the Office of Police and Crime Commissioner met with representatives of the Panel's Task and Finish Group on the rising of the last meeting in March 2015.
- 3.2. The purpose of the meeting was to assist the Panel to scrutinise the Commissioner's performance in relation to holding the Chief Constable to account regarding police complaints. A report on the Panel's findings is attached elsewhere on the Agenda.
- (ii) Futures Programme
- 3.3. The Constabulary has a dedicated team of officers who deliver the Futures Programme. The Futures Programme is the change team who review the business of the Constabulary in order to deliver savings, efficiencies and better working practices.
- 3.4. There have been four work streams in Phase One:
 - One Team (Local Policing)
 - Serious and Complex Crime
 - Support Services
 - Resourcing

One Team

- 3.5. The final 'One Team' implementation meeting was held on the 20 April 2016, before being superseded by the new 'Local Delivery' work stream.
- 3.6. 'One Team' is a new way of working with Response and some Neighbourhood teams working much closer together and sharing workloads. The Constabulary is currently implementing the new 'One Team' policing model.
- 3.7. Also, the Constabulary is re-aligning the vehicle fleet so that the right vehicles are in the right place and being used by the right people. It won't be too long before some of the 36 new liveried or part liveried vehicles start to be delivered. The arrival will help Response and Neighbourhood teams manage their workloads better and increase police visibility on the streets.
- 3.8. Moving forward, much of the work now is around further developing the One Team model to help the Constabulary deal better with changing demands on the service. The long-term ambition is to join together with partners such as health, fire service and charities to provide a combined local public service for the people of Lancashire. This is a vast area of work which will develop in the wider landscape of the public service, prioritising a prevention-based approach through Early Action.

(iii) Recruitment

- 3.9. Interviews for the Workforce Representation Co-ordinator, funded by the Commissioner, will take place on 24th May 2016.
- 3.10. 25 Police Officer transferees start on 23rd May 2016.
- 3.11. 60 new recruit Police Officers start on 6th June 2016. 11 of these officers have a Foundation Degree in Policing and 1 officer is from British Transport Police which will reduce the need for training to 5 weeks. A further 60 Officers (40 into Early Action Posts) will be appointed in October 2016 and another 40 officers will be appointed in January 2017.
- 3.12. Offers of appointment have been made to 59 individuals to fill PCSO vacancies across Lancashire. They will commence training on 27th June 2016.
- 3.13. The next intake for Specials is July 2016 with a predicted intake of 70.
- 3.14. The Police Now Officers commence training with the Metropolitan Police in July 2016 and will take up their posting in September 2016. Police Now's Graduate Leadership Development Programme is an innovative scheme that is recruiting and developing outstanding and diverse individuals to be leaders in society and on the policing frontline.
- (iv) ICT projects

Expansion of Body Worn Video (BWV)

- 3.15. The Panel will recall that the first phase allocation of 150 BWV cameras and associated equipment were targeted at the main 6 briefing bases. The equipment was split equitably across the following:
 - Blackburn/ Burnley
 - Preston/ Skelmersdale
 - Lancaster/ Blackpool
- 3.16. The second phase of the project saw an investment in a further 100 BWV cameras and associated equipment. These were distributed to the following locations:
 - Colne
 - Chorley
 - Fleetwood/ Morecambe
- 3.17. The West division received an amount of cameras for two locations. This was down to the very specific operational need around the difficulties of the Heysham by-pass being constructed and the staff split within West division at that time.

- 3.18. The third (and current) phase of the project has seen an investment in a further 150 BWV cameras and associated equipment. The requirements of the divisions were canvassed and detailed discussions took place with the Futures team in order to fully support the "one team" ethos and the hybrid policing models being utilised in divisions. As such the following police stations will each receive a bank of 8 cameras and associated equipment.
 - Clitheroe/Waterfoot
 - Leyland
 - Kirkham
- 3.19. The remaining BWV cameras within this 150 will then be distributed again to the main briefing bases furnished in phase 1 of the project. This is to facilitate more users at the locations with the greatest numbers of officers and also that these bases can have time for existing stock to recharge between usage.
- 3.20. This will also facilitate the usage by a wider section of officers, including Special Constables and specialist functions such as Road Policing Unit and Operational Support Unit.
- 3.21. There are currently over 1000 officers trained in the use of BWV cameras in Lancashire. The number grows on a weekly basis.
- 3.22. As can be seen from the above once the implementation of Phase 3 of the project is complete BWV will be available at 14 locations within Lancashire.
- 3.23. The deployment of BWV with firearms officers is due to take place in the near future and is an issue that Lancashire Constabulary is looking at on behalf of the region. The recommendations from the College of Policing is that these officers will require personal issue cameras due to the issues surrounding post incident procedures. The Commissioner would estimate at this time dependant on the date of the roll out and numbers of qualified Firearms officers within Lancashire we would need around 120 BWV cameras and associated equipment to facilitate this development.
- 3.24. Finally, Lancashire Constabulary is due to receive a software upgrade imminently from the suppliers which will give officers greater functionality and enable much more management data to be gleaned from the system.

Replacement for the Constabulary's ageing Personal Digital Assistants.

- 3.25. Members will recall that the Commissioner has previous advised the Panel that he has approved the provision of 2,194 Kelvin Connect equipped Samsungs to all front line policing staff at cost of £4.854M to replace the Constabulary's ageing Personal Digital Assistants (PDAs). (Decision 2015/32)
- 3.26. Since the last Panel update the original training scope of phase 1 of the programme has now been completed with over 2000 members of staff trained and issued with a

Samsung. Training will shortly commence for those members of the Special Constabulary who fit an agreed issuance criteria.

- 3.27. The rollout of the Samsungs has gone extremely well from a logistical and technical perspective. The feedback from staff has been very positive, which is a complete contrast to the PDAs devices they have replaced. The priority over the coming months is to put effort and focus into the cultural and process changes that are required to maximise the significant investment that has been made in the initiative.
- 3.28. There is a clear expectation by the Commissioner that the roll-out of the Samsung devices will increase police visibility by enabling officers to undertake tasks/functions outside of the police station, provide all members of the public who may wish/need to contact them appropriate contact details (either a phone number or an e-mail address).
- (v) Citizens in Policing (CiP)
- 3.29. Lancashire is proud to be part of the national Citizens in Policing programme, which extends the opportunities for volunteering in policing through the Special Constabulary, Volunteer Police Cadets, Police Support Volunteers, Community Volunteers and Watch schemes. Volunteers can make a crucial contribution to our communities, acting as advocates for the police, increasing understanding and building cooperation and trust helping to make Lancashire a better place to live and work. The Police and Crime Commissioner maintains the CiP Action Plan through the CiP Programme Board.

Neighbourhood Watch (NHW)

- 3.30. The Panel will recall that in September 2015 the Commissioner agreed funding of £10K for a NHW community safety project. A further meeting was held in January 2016 with the Lancashire NHW to pull together their plans.
- 3.31. It is pleasing to note that a significant part of the Constabulary's CiP Action Plan focused on the needs of NHW and that Lancashire Combined Watch Forum plans were very much in line with the CiP. Work is currently underway to identify the number of active NHW schemes within Lancashire and to transfer the contact details of the County's Neighbourhood Watch Co-ordinators to a single database.

Volunteer Police Cadets

- 3.32. As at the 1 April 2016 there are 355 volunteer police cadets (VPC) across the county.
- 3.33. The aims of VPC are to:
 - Promote a practical understanding of policing amongst all young people
 - Encourage the spirit of adventure and good citizenship
 - Support local policing priorities through volunteering and give young people a chance to be heard
 - Inspire young people to participate positively in their communities

- 3.34. The benefits for the Constabulary include:
 - Increasing community engagement activity involving young people
 - Providing increased visibility and impact on confidence
 - Reducing demand by targeted Early Action involving young people
 - Broadening workforce mix and diversity
 - Increasing capacity to deliver policing services
 - Engendering greater social responsibility especially amongst the young
 - Enhancing efficiency and value for money in the provision of service
 - Providing outreach service giving opportunity for an early police exit
- 3.35. Since October 2015, cadets have logged over 14,013 volunteering hours. The main areas of focus of the cadets since the last meeting has been assisting in local tasking:
 - 44 cadets have recently been on an Outward Bound Weekend to Loch Eil in Scotland
 - cleaning out at Blackpool Zoo,
 - Planting trees and shrubs in the Community Orchard in Kirkham,
 - marshaling at Sport relief events, bike coding at various venues,
 - Duke of Edinburgh expeditions,
 - St Georges day event in Blackburn Town Centre,
 - charity car wash with fire cadets,
 - litter picking at Roe lee Park,
 - fundraising for Darwen Foodbank,
- 3.36. The ambition is to increase the cadet number across the Constabulary to 650 by the end of 2016.

Special Constables

- 3.37. Since February 2015 the Special Constabulary establishment has increased from 388 to 541, as at 1 April 2016. The ambition is to recruit 70 Special Constables (SC) every quarter which following a step up model would potentially deliver 650 SC by January 2017.
- 3.38. Between the 1 April 2015 and the 31 March 2016 Special Constables logged 153,065 hours.
- 3.39. Recruitment continues to be centrally coordinated and delivered in divisions. The focus of the last recruitment window was to increase numbers in both East and West division with specific and targeted events in those areas. The January 2016 intake was successful in recruiting a further 70 recruits. There are also currently 92 SC applications in the system and a separate 39 University of Central Lancashire applications. Previous experience shows this is more than adequate to complete the April 2016 intake of 70.
- 3.40. As mentioned earlier in the report, 100 Samsung devices are in the process of being rolled out to Special Constables who undertake a supervisory role and then to those who are 'safe and legal'

3.41. Since the last meeting in March the main areas of focus of the Specials has been:

- Neighborhood policing
- Traffic
- Operations
- Events
- Immediate Response
- Court Attendance
- Cadets
- Dangerous and Sexual Offenders Unit (DASOU)

Volunteers

- 3.42. As at the 1 April 2016 there were 283 police/community volunteers who between January and March 2016 logged 3164 hours.
- 3.43. Since the last meeting in March, volunteers have undertaken new roles within the Constabulary assisting with:
 - DASOU Admin Volunteer
 - Vulnerable Witness Volunteer
 - Vulnerable Fraud Victim Support Volunteer
 - Community Safeguarding Practitioners
 - Events Support
 - Clothing Assistant
 - Vetting assistant
- 3.44. We are always looking for innovative ways to enhance policing in local areas. Lancashire Constabulary have established a Rural Mounted Volunteer Scheme in Ribble Valley to provide a visible presence in rural areas.

3.45. The role will

- Improve confidence amongst the rural community and countryside leisure users, and reduce the opportunity for crime by increasing crime prevention awareness.
- To be a visible presence in rural spaces, farmland and rural road networks
- To supply the police with regular information and updates
- To engage with members of the rural community and countryside leisure users.

(vi) Visibility

3.46. The Constabulary have reviewed the current position of vehicle fleet in respect of response and neighbourhood policing. This has identified a requirement to redistribute the existing liveried fleet and to convert 16 plain cars into liveried vans. This work will ensure a more appropriate distribution of fleet delivering a more mobile and responsive front line policing capability.

B) PROTECT VULNERABLE PEOPLE

- (i) Domestic Abuse
 - 3.47. The Office of the Police and Crime Commissioner has worked with the Pan-Lancashire Domestic Abuse Board to develop the Domestic Abuse Strategy. The Strategy aims to bring together the key issues relating to domestic abuse, whilst recognising that there are different models for the delivery of services across Lancashire. A report with the Strategy was taken to the Lancashire Chief Executives meeting on Friday 20 May 2016 and approved.
 - 3.48. The Commissioner has confirmed a funding contribution totalling £102,000 for 2016/17 for services in the Blackburn with Darwen and Blackpool areas. Services in the Lancashire County Council area for 2016/17 are fully funded from previous years' underspend and funding received from the Clinical Commissioning Groups.
 - 3.49. Members may be aware that the current commission of Domestic Abuse services for the Lancashire County Council area ends on 31 March 2017 and discussions are currently taking place in respect of partners funding contributions to the re-commissioning of services.
 - 3.50. The Commissioner has confirmed the provision of a further £20,000 to the Domestic Homicide Review (DHR) Fund to assist local Community Safety Partnerships in the event of a DHR being required. The Office of the Police and Crime Commissioner is coordinating a DHR Group to ensure that recommendations from reviews are shared with all relevant partners and are put into place.
- (ii) National Ugly Mugs (NUM) Scheme
 - 3.51. The NUM Scheme provides help and support for Sex Workers and enables them to report aggressive and violent clients. The Commissioner and Lancashire Constabulary have supported this national scheme for a number of years which has resulted in a number of violent sex offenders being brought to justice. The Commissioner has provided a further £7,000 to support the initiative in 2016/17.
- (iii) Funding provided
 - 3.52. Since the last meeting of the Panel the Commissioner has funded the following projects under the Protecting Vulnerable People priority:

Blackburn with Darwen	Domestic Abuse services	£51,000
Blackpool	Domestic Abuse services	£51,000
Pan-Lancashire	National Ugly Mugs Scheme	£7,000

C) TACKLE CRIME AND REDUCE RE-OFFENDING

Lancashire Criminal Justice Board (LCJB)

3.53. Since the last panel meeting the office has attended the LCJB Board which as updated previously has refreshed its strategy and the sub groups reporting into it. LCJB has also changed to hold the meetings at Preston Crown Court with a view to extending an open invite to Judge Brown who has indicated he will attend where possible to advise on any topical items of relevance. It is felt that this support will be in valuable to the activity of the group.

Criminal Justice

- 3.54. Regular dialogue has continued with the Acting Head of Criminal Justice and the office to support the changes in business and continued development of the Justice Delivery Group which has revised its purpose, yet continues to conduct its business in respect of monitoring performance in conjunction with the Leveson report and the Transforming Summary Justice action plan aimed at ensuring efficient and effective use of courts and a paperless system.
- 3.55. There has been close work from the office with the Restorative Justice Team that the Commissioner funded last year and further funding has been put forward for the provision of victim services courses to be conducted in prisons. The aim is to capture over 1000 offenders over 12 months and encourage the consideration of victims and restorative justice processes. The first courses have commenced at Preston prison.

Community Rehabilitation Company (CRC)

- 3.56. The regular meeting with senior executives from the CRC continues and their move to new premises at Preston Docks has gone well with operational staff still working from bases in Lancashire and where possible integrated with other multi-agency staff. Penny Barker the Chief Executive retired in March and we await the impact that this change to the structure may bring.
- 3.57. The office held a meeting with Phil O'Donnell the Operations Manager from the CRC together with Chief Inspector Derry Crorken with a view to identifying all the Reducing Reoffending Schemes across Lancashire and gaps. The Commissioner will keep you updated on this progress. The Commissioner has also arranged for his office to attend the European Social Fund Launch and in respect of exploring this link to the reducing reoffending schemes.
- 3.58. The Reducing Re-Offending Board have met and my office play a key role in this meeting looking at the cross over with the aims and objectives of everything Early Action is doing and at one point we may have merged the meeting with Early Action we have decided against this at this time at we do not want to dilute the valuable information in respect to the patterns and trends identified in crime and reducing re-offending.
- 3.59. Staff from the Office also attended the Recovery Infrastructure Organisation meeting which has representations including some of the reducing re-offending schemes, Womens'

Centre, NHS – Mental Health Co-ordinator and aims to look at the consistency for drug and substance misuse across the County and once again sharing the best practice of the partner agencies. Following on from this meeting my staff were invited to the New Psychoactive Substance (formerly legal highs) meeting which discusses patterns and trends of substance misuse and the risks for offenders and behaviours being misunderstood. This meeting has very strong links to the mental health aspect of Early Action and was of particular relevance for dealing with applications for crime prevention/marketing approaches in respect of awareness of drugs (in the main for schools and youths).

Child Sexual Exploitation

3.60. The office held a further meeting in respect of the multi-agency taxi meeting which has over its time brought about best practice to the process of issuing, renewing and revoking of licences. Through this meeting we have increased the membership to include the schools contracts officer and promoted the relationship between the police single point of contact and the licensing officer. In addition Sergeant Baxter from the PPU has embarked on a round of training with licensing staff and elected members.

Organised Crime Group

3.61. There has been considerable activity with this group and the wider Serious and Complex Crime Group. Across Lancashire the local Community Safety Managers have been arranging localised Organised Crime Meetings. The office attended when South held their multi agency meeting which key to those present in respect of the signs that are available when considering what might reflect involvement in organised crime.

CCTV

3.62. Under the funding streams of the Transformational Challenge Award the Commissioner has contributed to the overall project for CCTV and staff form part of the group that have been considering specifications for the hub that will house a number of councils' CCTV provision and have the capacity for more should they wish to join at a later date.

Modern Slavery

- 3.63. The Commissioner has funded two posts to support his commitment to this work. He has funded a detective sergeant who will operate predominantly from the East of Lancashire and with a team of four seconded officers from a range of disciplines who have already made an impact through their proactive approach to gathering intelligence on addresses in addition to embarking on a series of training and education events across the county.
- 3.64. He has also funded an intelligence officer to work from HQ the main issue with modern slavery is gathering the intelligence for the officers to work from. Through the regular and recently merged multi agency meeting of the Human Trafficking/Sex Worker Joint meeting, advice and guidance is shared regarding the need for all agencies to be vigilant and spot the signs.

3.65. The Commissioner has also funded Hope for Justice to commence training once again on a multi-agency footprint which will see, across five sessions, 250 individuals trained on the National Referral Mechanism and the details of what 'duty to notify' looks like. All individuals will be able to spot the signs and have the ability to deal first hand or be in a position to refer appropriately. Two of these sessions have already been held.

Prevent

3.66. The Contest Board continues to meet quarterly and the Commissioner's office plays a key role in this meeting offering support and linkage to the three high profile areas of Burnley, Blackburn and Preston, supporting recent high profile cases that attracted media coverage. In addition supporting the Home Office funding initiatives that were on a restricted remit but offering flexibility within the Commissioner's own funding streams to support alternative training and facilitation.

Selection of Independent Members for Misconduct Panels

3.67. The OPCC hosted the regional selection process for the shortlisting and interviewing of the applicants for the position of independent member on the Constabulary's misconduct panels. In excess of 300 forms were received, which took two separate panels two full days to shortlist and a further two full days to do the interviews. This resulted in a very successful outcome and our selection list is representative across the region.

D) CHAMPION THE RIGHTS OF VICTIMS

- (i) Victims' Services
 - 3.68. Members will recall that the Commissioner has been responsible for the provision of services for victims of crime since April 2015. The Commissioner has now provided continuation funding to the existing service providers to ensure the provision of services for victims of crime up to the re-commissioning of the service from April 2017.
 - 3.69. This has included the provision of funding for ongoing specialist support services including a Young Persons Sexual Assault Counselling and Therapy service, Hate Crime support services and Restorative Justice services.
 - 3.70. The Commissioner has funded the development of a Young Victims service to be delivered by a consortium of seven Lancashire based third sector young people's organisations. This service recognises the specific issues surrounding young people as victims where they often do not recognise that they have been the subject of a crime or are less likely to report than any other victim group.
 - 3.71. The Commissioner has recently received year-end reports from all of the service providers for services commissioned as part of Lancashire Victim Services. The reports indicate that over 40,000 victims were referred into the services during the year with just over 10,000 cases receiving one to one support.

- 3.72. A campaign to raise awareness of Lancashire Victim Services was undertaken during February and March utilising a number of local radio stations and bus shelter poster displays in Blackburn with Darwen and Blackpool. Early indications are that the radio adverts were particularly effective with an increased number of self-referrals citing the adverts as making them aware of the service.
- (ii) Code of Practice for Victims and the Witness Charter
 - 3.73. The Victims & Witnesses Sub Group of the Lancashire Criminal Justice Board has continued to monitor compliance with the Victims Code and the Witness Charter by all criminal justice agencies in Lancashire.
 - 3.74. A year-end review of the Code and Charter has been undertaken by the Group and the overall position in relation to compliance will be reported to the Lancashire Criminal Justice Board at their July meeting.
- (iii) Funding
 - 3.75. Since the last meeting of the Panel the Commissioner has funded the following

Lancashire Victim Services

continuation funding and

development of a Young

Victims service

projects under the Champion rights of Victims

£1,258,000

priority:

the

4. Part 2 – Performance monitoring report

Pan Lancashire

- 4.1 The Police and Crime Plan as indicated has a number of priorities and a range of performance measures developed in conjunction with the Chief Constable that enable the PCC to monitor both the performance of Lancashire Constabulary and the implementation of the objectives set out in the plan.
- 4.2 The performance is measured on a comparative basis using the year to date performance with the position 12 months ago and the year to date performance with the position at the end of March 2015.
- 4.3 The measures are shown in full in **appendix A**, with the latest performance data shown where appropriate or a short comment for measures with an outcome focus. A 'RAG' rating has also been applied, where appropriate, to each measure as follows:
 - Green this indicates the current performance is at or above the comparative position
 - Amber this indicates current performance is marginally below the comparative position.
 - **Red** this indicated that the current performance is below the comparative position.

NB – There are no performance targets but rather a suite of measures by which the Commissioner can monitor the performance of the Chief Constable.

5. Part 3 – Commissioner and Office Activity

5.1. The following provides a brief outline of key PCC activity not captured in parts 1 or 2 of this report, but which will be of interest to the panel. This update relates to period 9 March to 13 May 2016.

(A) Community Engagement Activities:

- **5.2.** The period since the last panel meeting has been covered by the pre-election period between 24 March and 5 May which has prevented the office from publicising or promoting engagement activity.
- **5.3.** However, the Commissioner has continued to engage with stakeholders and attend meetings to discuss policing and crime issues throughout, publicising only those that took place before 24 March through social media and press releases.

Visits to funded projects:

- **5.4.** Following on from the Commissioner's decision to award £500k of funding to various organisations that are helping to deliver police and crime plan priorities which was reported to March Panel, the Commissioner visited one of the successful bids in Blackburn.
- **5.5.** The Newground project at Shadsworth was awarded £19,455 for furniture and IT equipment for its new community hub which will support young people in the area tackling issue such as bullying, hate crime, anti-social behaviour and help with work to stop children being groomed by extremists.
- **5.6.** The Commissioner also provided funding to West Lancashire CSP to produce a hardhitting video aimed at preventing youth crime. In March, he attended the premiere of *Crossing the Line* a drama produced by the Artz Centre with local school students. The drama brings to life the very real issues facing some of Lancashire's young people and aims to deter them from joining gangs. The film is now being rolled out at schools in West Lancashire and beyond.

Engaging with young people:

5.7. The Commissioner's engagement with young people continued when he presented an award to the winner of a competition at Runshaw College sponsored by the Chorley and South Ribble Community Safety Partnerships using money he provided. Students were asked to design beermats for local pubs that contained messages related to alcohol harm. The Commissioner also attended a youth Independent Advisory Group (IAG) in Blackburn hearing their views and issues on policing and crime.

Public meetings:

5.8. The Commissioner has attended a number of public meetings and discussions around the county including three question time style events in Blackpool, Haslingden and Blackburn. The Commissioner also attended Lostock Hall NHW and Preesall Town Council meetings. Issues discussed included Government cuts to policing, how the Commissioner has worked to protect the frontline, and approaches to early action or intervention that help prevent or reduce crime.

Bluelight day broadcast:

5.9. On the Commissioner's first day of his new term he was pleased to take part in a BBC Radio Lancashire broadcast featuring the work of all of Lancashire's emergency services called "Bluelight day". The Commissioner was able to speak about the work of the force and its recent success, but also how work will continue in the future to modernise the police force and ensure the force becomes the best and most effective police service in the country.

Lancashire Victim Services campaigns:

- 5.10. The Commissioner's work to raise awareness of Lancashire Victim Services has continued with a promotional campaign and a number of events following on from March's successful conference.
- 5.11. The Commissioner held a discussion with a number of people who work to prevent and campaign against hate crime just prior to the pre-election period and this area will be a key focus of work for his office, partners and the police going forward.
- 5.12. The Commissioner has begun a research project trying to understand what external triggers can lead to an increase in hate crime, and also what services we need to put into place to ensure victims are confident to report incidents and know where to go for help. In the next few weeks the Commissioner will be looking to launch a campaign that challenges behaviours and ensures improved reporting of all hate crimes.

Police and Crime Plan engagement:

- 5.13. As the Commissioner moves into the new term he will be looking at his Police and Crime Plan and engaging on a wider scale with local communities and stakeholders in a range of ways to ensure the new strategic plan for the county reflects residents' needs.
- 5.14. The Commissioner's role as the voice for the public in Lancashire continues to be his main priority and he will ensure that their views and those of stakeholders are reflected in the new Police and Crime Plan.
- 5.15. You can keep up to date by following the Commissioner @LancsPCC on Twitter or <u>www.facebook.com/Lancspcc</u>
- (vii) Community Safety and Partnership Funding
 - 5.16. The Commissioner has previously allocated £10,000 funding to each of the District Community Safety Partnerships (CSPs) and has confirmed that this will be available again for 2016/17. This will be supported by an additional fund of £24,000 for CSPs to bid into for any projects that exceed the £10,000 available and in particular for projects delivered across two or more CSPs. He has also confirmed support for the Blackburn with Darwen and Blackpool Safety Partnerships.
 - 5.17. The Commissioner has confirmed that he will provide support for services which support the Community Safety Partnerships and partners' delivery of services in Lancashire – the Multi Agency Data Exchange (MADE) website, two dedicated Partnership Analysts, and the Trauma Injuries Investigation Group (TIIG).

- 5.18. Year-end reports have been received by the Office of the Police and Crime Commissioner from just over half of all projects funded during 2015/16. Each project will be evaluated against the original proposal and agreed performance indicators.
- 5.19. Since the last meeting of the Panel the Commissioner has funded the following projects under the supporting partnerships priority:

Blackburn with Darwen	Community Safety Partnership	£90,000
Blackpool	Community Safety Partnership	£91,000
Lancashire 12	Community Safety Partnerships	£144,000
Pan-Lancashire	MADE Website	£40,000
Pan-Lancashire	Partnership Analysts	£70,000
Pan-Lancashire	TIIG Data Group	£17,509
Pan-Lancashire	YOT Triage Scheme – continuation funding	£175,000
Pan-Lancashire	Positive Together – continuation funding	£118,000
Blackpool	Princes Trust Get Started Programme – continuation funding	£20,000

(viii) Procurement

5.20. The Commissioner continues to work closely with the Constabulary Procurement and Contracts Manager in order to ensure that the objectives within the PCC's Procurement Strategy are achieved.

Contract Value

- 5.21. The total number of contracts (as at April 2016) is currently 298, totalling £119,960,305.08
- 5.22. In terms of numbers of contracts, 184 (62%) are against collaborative arrangements (regional & national).
- 5.23. Regarding contract value £90,452,402.59 (75%) is against collaborative arrangements (regional & national).

Savings

5.24. At 31st March 2016, the Constabulary was able to report procurement savings in excess of £1.8m to the Home Office, and whilst these savings were not all necessarily cashable, they represent where the procurement function has been able to influence purchasing decisions and improve procurement practices e.g. reducing usage, specification de-scoping etc.

Social Value

- 5.25. The PCC is committed to the principles of wherever possible seeking social value through work and service's which are contracted/purchased.
- 5.26. In this respect the work on the new West Build (Blackpool Police Station) is making progress and will yield substantial opportunities in respect of its social value within the Lancashire community.

5.27. A recent contract award has also been made to Myerscough College in respect of Farrier Services. The College is a Small to Medium-size Enterprise and based locally in Lancashire employing over 600 staff along with approximately 1000 apprentices and trainees. The college promotes social value and has recently been assisting local communities by offering accommodation for school children affected by the floods, in order to assist them in continuing with their studies.

Contract Standing Orders

- 5.28. Work is currently ongoing in terms of revising the current Contract Standing Orders.
- 5.29. Recommendations are currently being made to reflect changes from recent EU directives, raising the threshold levels at which it becomes necessary to seek 3 quotes for goods/service and, improve clarity on waivers.

Supplier Engagement Event

- 5.30. Recently a supplier engagement event was held in the Ellis Centre at Constabulary HQ with the ultimate aim of creating a contract framework for repair and maintenance works across the Constabulary.
- 5.31. Over 160 individuals attended, representing a wide range of building services across the County.
- 5.32. The framework will ultimately assist in providing the Constabulary with a responsive 24 hour call-out service and it is anticipated that contract awards will be made in late 2016, with the framework going live in April 2017.

Commissioning

- 5.33. Early in the New Year, the Commissioner invited applications for funding from the Proceeds of Crime monies (PoCA). The Commissioner had in mind to allocate £200k to each Basic Command Unit
- 5.34. The office received over 90 applications amounting to nearly £4m.
- 5.35. Following an extremely rigorous process, in which all 3 BCU's were involved in the shortlisting/nominations process 15 separate organisations have been commissioned to undertake a wide range of initiatives in support the Commissioner's Police and Crime Plan objectives.
- 5.36. Those awarded the monies have been well reported on the Commissioner's website.
- 5.37. All 15 organisations have been requested to submit evaluations at the appropriate time, in order that the Commissioner can assess the effectiveness of the outcomes.

6. Recommendations

6.1 Members of the Panel are invited to consider the report.