

## APPENDIX C

Measure		In Year Performance (April 16 - September 16)	In Year Performance Versus 12 Month Ending Mar-16	Position as at March 2016 (April 15 - March 16)	
<b>PROTECTING LOCAL POLICING</b>					
Proportion of Force Budget Spent on Front Line Policing		72.5%	Down 2.2%	74.7%	
Measure	Previous 12 Month Period (December 14 - November 15)	In Year Performance Versus 12 Month Ending Nov-15	In Year Performance (December 15 - November 16)	In Year Performance Versus 12 Month Ending Mar-16	Position as at March 2016 (April 15 - March 16)
Number of Police Officers	2,963 (Headcount) 2,905.35 (FTE)	Down 4.4% (130 Officers) Down 4.3% (124.74 Officers)	2,833 (Headcount) 2,780.61 (FTE)	Down 2.4% (70 Officers) Down 2.2% (62.79 Officers)	2,903 (Headcount) 2,843.40 (FTE)
Number of PCSOs	337 (Headcount) 303.03 (FTE)	Down 4.5% (15 PCSO's) Down 0.2% (0.51 PCSO's)	322 (Headcount) 303.54 (FTE)	Down 1.8% (6 PCSO's) Up 2.5% (7.53 PCSO's)	328 (Headcount) 296.01 (FTE)
Number of Special Constables	451	Down 0.2% (1 Special Constable)	450	Down 13.6% (71 Special Constables)	521
<b>TACKLING CRIME &amp; RE-OFFENDING</b>					
Number of Crimes Recorded	93,324	Up 11.1% (10,320 Crimes)	103,644	Up 7.0% (6,758 Crimes)	96,886
Number of Business Crimes	9,294	Up 5.4% (501 Crimes)	9,795	Up 7.2% (654 Crimes)	9,141
Number of Anti-Social Behaviour Incidents	75,468	Up 2.0% (1,482 Incidents)	76,950	Down 0.2% (143 Incidents)	77,093
Anti-Social Behaviour Repeats Percentage	10.8%	Up 0.1%	10.9%	Down 0.2%	11.0%
User Satisfaction - Anti-Social Behaviour	76.8%	Up 4.9%	81.7%	Up 4.3%	77.4%
Road Safety - KSI	820	Down 6.7% (55 KSI's)	765	Up 9.4% (79 KSI's)	844
<b>SUPPORTING VULNERABLE PEOPLE &amp; VICTIMS</b>					
Recorded Number of Domestic Abuse Referrals	23,405	Up 16.4% (3,829 Referrals)	27,234	Up 12.0% (2,920 Referrals)	24,314

Recorded Number of Vulnerable Adult Referrals	9,100	Up 30.7% (2,791 Referrals)	11,891	Up 22.3% (2,170 Referrals)	9,721
Recorded Number of Vulnerable Child Referrals	10,668	Up 24.5% (2,613 Referrals)	13,281	Up 14.5% (1,685 Referrals)	11,596
All Sexual Offences	2,355	Up 30.1% (709 Crimes)	3,064	Up 16.9% (442 Crimes)	2,622
Sexual Offences on Children Under 16	1,203	Up 34.8% (419 Crimes)	1,622	Up 20.6% (277 Crimes)	1,345
Hate Crime	804	Up 22.4% (180 Crimes)	984	Up 19.9% (163 Crimes)	821
User Satisfaction - Hate Incidents	79.2%	Down 5.3%	73.9%	Down 5.4%	79.3%
<b>DEVELOPING CONFIDENT COMMUNITIES</b>					
Response times to answer 999 Calls	88.4%	Down 9.8%	78.6%	Down 9.9%	88.5%
Response times answer 101 Calls	76.6%	Down 13.0%	63.6%	Down 16.0%	79.6%
Grade 1 - Emergency Response Average Time to Arrive	9.3 Minutes	Up 1.2 Minutes	10.5 Minutes	Up 1.0 Minutes	9.5 Minutes
User Satisfaction - Four Groups Combined	79.2%	Down 2.1%	77.1%	Down 1.4%	78.5%
Public Confidence (Local) <b>Nb Data available up to October 16</b>	89.5%	Down 5.0%	84.5%	Down 1.6%	86.1%
Confidence - CSEW (Overall Confidence)	<b>Previous 12 Month Period</b> (July 14 - June 15)	<b>In Year Performance Versus 12 Month Ending Jun-15</b>	<b>In Year Performance</b> (July 15 - June 16)	<b>In Year Performance Versus 12 Month Ending Mar-16</b>	<b>Position as at March 2016</b> (April 15 - March 16)
	79.7%	Up 1.2%	80.9%	Down 2.6%	83.5%