

HEALTH AND WELLBEING BOARD



TO:	Health and Wellbeing Board
FROM:	Andy Griffiths, Chief Executive, Healthwatch BwD
DATE:	26 th September 2017

SUBJECT: Healthwatch Blackburn with Darwen Annual Report 2016/17

1. PURPOSE: To inform the board of the Healthwatch 2016/17 annual report

2. RECOMMENDATIONS FOR THE HEALTH & WELLBEING BOARD

The Board is recommended to;

- Consider and note the annual report and the impact Healthwatch is making in BwD.
- Comment on the presenting problems in the borough that Healthwatch BwD could explore next financial year.

3. BACKGROUND

Healthwatch BwD is the statutory consumer champion for health and social care in the borough. The organisation has undergone some significant change in the last 12 months. The annual report highlights our work over the last financial year.

4. RATIONALE

The annual report focuses on the work undertaken during the last financial year, including our key engagement projects, signposting and information, our young person's project – Amplify, and the partnership work that is undertaken with stakeholders across the borough.

5. KEY ISSUES

As an organisation we have undergone significant change - new chief officer, new staff team and a new office.

The LDP/ STP poses a significant issue for Healthwatch and we continue to engage in the program and ensure residents voices are heard.

During 2016/17 we have;

- Increased from 1500 residents to over 3000 residents who shared their experiences
- Engaged with over 2500 people on social media
- Increased our volunteering offer
- Signposted over 150 people into services
- Produced Human Rights and Mental Health Booklets in partnership with British Institute of Human Rights (BIHR).

Work includes:

- 6 x Enter and views
- Adult Carers
- GP Surgeries
- Homelessness Project
- Future in Mind Events
- British Institute of Human Rights
- Development of Leapfrog Tools
- Healthtalks in partnership with PH
- Sensory Impairment
- Exploring Loneliness and Isolation
- NHS Leadership Program
- Amplify - including the development of a co-produced information booklet for young people

6. POLICY IMPLICATIONS

None identified at this time

7. FINANCIAL IMPLICATIONS

There are no financial implications in relation to this update report.

8. LEGAL IMPLICATIONS**9. RESOURCE IMPLICATIONS**

There are no direct resource implications for the Board to note in relation to this paper.

10. EQUALITY AND HEALTH IMPLICATIONS

By its very nature Healthwatch Blackburn with Darwen takes account of equality in the delivery of the organisations objectives.

11. CONSULTATIONS

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CONTACT OFFICER:	Andy Griffiths
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DATE:	05.09.2017
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BACKGROUND PAPER:	
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