

Regeneration & Neighbourhoods OSC

Environment Portfolio priorities & risks
2016/17

Cllr Jim Smith
Executive Member

Environment's role's Role

- The Portfolio acts at a statutory, strategic and operational level to promote and protect the environment of the borough, through the statutory provision of advice, regulation, enforcement and delivery of services in accordance with national and local policy.
- In its role as the Parking Authority, it is responsible for the management, maintenance and improvement of car parking in the Borough.
- To oversee and work with the Council's Licensing Committee.
- To provide the community with the resources and assistance to make a real difference in their community via Your Call, through clean-ups, community litter pickers etc.

Environment's Priorities - Summary

1. Successfully deliver the Council's on and off street parking service.
2. Improve quality, productivity and efficiency of services through LEAN and smarter delivery, better trained, motivated, engaged staff, working with procedures and in an environment which promotes good standards of health and safety.
3. Modernise customer contact with digital gateways, access to forms and service requests.
4. Promote behaviour change through the Your Call agenda, including targeting gateways in 2016/17.
5. Address impact of environmental crime, hygiene and trading standards on the community.

Environment's Key Risks

1. Managing downsizing of significant front facing services whilst maintaining a level of service quality, maximising income generation and managing expectations.
2. Being able to secure long-term improvement to assist in landfill diversion and improvement of recycling rates.
3. The Council not able to achieve effective licensing of private rented properties across the borough.