

REPORT TO PENNINE LANCS BUILDING CONTROL



DATE	20 th January 2022
PORTFOLIO	Pennine Lancashire Building Control
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Performance Monitoring

PURPOSE

1. To provide the Joint Committee with the latest monitoring information, for the period October to December 2021.

RECOMMENDATION

2. That the Joint Committee notes the performance monitoring data provided.

REASONS FOR RECOMMENDATION

3. To ensure the Joint Committee is kept fully informed of Pennine Lancashire Building Control's operational performance against the targets set out in the business plan and the policy and procedures manual.

SUMMARY OF KEY POINTS

4. Performance monitoring takes place on a continuous basis, and latest data is contained within Appendices B-F.
 - Appendix B – operational team performance, with all but one of the targets met. The target for plans to be checked and responded to within 10 working days has not always been met in the monitoring period, due to reduced resources (vacant posts and sickness absences) within the team.
 - Appendix C – Highlights technical support team performance. Tasks 3-6 were recorded as excellent, however tasks 1-2 (registering applications and decisions) received a poor rating. This was due to staff shortages causing backlogs which have now been resolved.
 - Appendix D – Indicates a summary of building regulations applications received, showing a combined figure of 112no. for Oct-Dec, lower than previous years (156no. in 2020).

- Appendix E - Highlights site commencements and for Oct-Dec 2021 a figure of 93no. is recorded, which is lower than the same period in the previous year (116no.).
- Appendix F – Contains data relating to private sector Approved Inspector (AI) activity within PLBC and the current running total for INs during 2021/22 is recorded at 395no. applications, representing a 45.09% market share. This indicates a slight increase from the 44.53% AI market share reported in January 2020.

FINANCIAL IMPLICATIONS AND BUDGET PROVISION

5. Despite the reported down-turn in activities, the indicative latest income forecast is £425,640, up £30,640 from the original budget 2021/22 figure of £395,000. See Fee Income monitoring report contained later in the agenda.

POLICY IMPLICATIONS

6. None.

DETAILS OF CONSULTATION

7. Paul Gatrell – Head of Housing and Development - Burnley Borough Council
Martin Kelly – Director of Growth and Development - Blackburn with Darwen Borough Council
Simon Jones – Growth Director – Blackburn with Darwen Borough Council.

BACKGROUND PAPERS

8. Appendix B, C, D, E and F – Performance Monitoring

FURTHER INFORMATION

PLEASE CONTACT: Helen Holland 01254 585672