

Safe and Warm Homes Tender

Consultation Process

Council

Public Health

Services

External

Partners

Care Network

Referral Services

NHS

Public

Service Users

COVID Champions



Council

Public
Health

Services

External

- What resources PH team has to support
- Bullet point most important elements of specification
- Take to working groups within relevant agendas and strategies it aligns with

- Present to relevant services (Children's services and Adults)
- What support is already given to their service through this tender and what can be done better

- Research statistical neighbours and what their councils have in place
- Look at the specifications for their service and what can be pulled out



Partners

Care
Network

Referral
Services

NHS

- Talk to current provider to understand their experience of the current tender
- Review current outcomes against specification
- Liaise with each service that CN refers users to e.g CHiL
- Understand their capacity and how they can develop
- Go through each PCN to understand what worked well and what can be improved
- ICS- expansion across Lancs



Public

Service
Users

COVID
Champions

- Use Care Network to send out questionnaires to service users to gain feedback of service
- Go through working groups PH team is involved with to target potential users and what they would expect from this service
- Utilise COVID Champions to gain access to communities, especially BAME
- Understand barriers to access e.g shame, language

Additional Research

- What other providers are out there
- Clarify the referral path and the target audience (private vs rented housing)
- Legislation changes as contract is for 3 years

Key Specification Elements

- Warmth, Energy and Humidity – tariff checking, insulation, ventilation
- Safety- accident prevention (slips, trips and falls, burns, poisoning etc), safer sleeping etc
- Supporting people with Dementia to live at home for as long as possible
- Addressing health inequalities with a focus on the BAME community

