

No 1 -41 Azalea Road  
No 78 -94 Granville Road  
Blackburn  
Lancashire  
BB2 6JU

Chief Executive Denise Park  
Blackburn with Darwen Council  
King William Street  
Blackburn  
BB1 7DY

14 October 2019

**RE: Continuous Missed Collection of Grey Recycle bins.**

Dear Mrs Park,

I am writing with regards to the fortnightly collection of the Grey Recycle bins. Over a period of approximately 3 months the bins of Azalea Road have not been collected. A number of residents have made contact with relevant council departments and with Councillor Jackie Floyd about the matter; to which residents have been informed the missed collections are due to apparent parked vehicles blocking the entrance to the back alley. As residents we have discussed the issue and we have witnessed no parked vehicles on the day of the bin collection to still find the bins have been left and the issue is reoccurring. On some occasions the workers have left additional bags for waste however this does not address the issue of unnecessary mess in alleyways and the sheer distress residents are faced with.

Furthermore, I would like to stress as residents of Azalea Road in 25 years we have not experienced any issues with refuse collection as we have in the year 2019. On many occasions residents who are car owners have had to empty recycling waste at the recycling base in Blackburn to ensure the waste does not mount up in the back alley and attract vermin. On 14 October 2019 the lorry arrived and again the workers did not empty the Grey bins, one resident approached the workers and questioned why the bins were left to which she was told they would empty the bin if it is taken to the top of the alleyway. This is quite baffling and I am puzzled as to why the bins were not collected from the alleyway when there was enough access. In addition to the above, I would like to address the matter of 'blocked access' that the workers continue to speak about; there are two points of access to the alleyway on Azalea Road one adjacent to St Silas Road and the other on the end of the Washbowl laundrette, both entrances are accessible at all times. If there is an issue with parking perhaps the entrance to the alleyway on St Silas Road should be marked with double yellow lines on the road to prevent any parked cars.

The continuous missed collected of bins has and will continue to result in the rise of vermin and waste in alleyways a problem that cannot afford to escalate any more than it already has. As residents we feel deeply distressed and concerned with this frequent occurrence and we will not tolerate such behaviour of the council workers in deliberately leaving the Grey Bins. I would like you to please address the situation with the relevant departments to ensure this issue is resolved quickly and efficiently. I look forward to receiving a positive response from you.

Yours Sincerely,

Residents of Azalea Road & Granville Road.