

Agenda item

Police and Crime Panel

Meeting to be held on 9th March 2020

MONITORING OF COMPLAINTS

Contact for further information:

David Fairclough (01254) 585642 Secretary Lancashire Police & Crime Panel,
david.fairclough@blackburn.gov.uk

Executive Summary

This report sets out the current position with regard to communications relating to potential complaints received up to 31st January 2020 in relation to the Police and Crime Commissioner.

Recommendation

That the update in relation to communications and complaints be noted.

Background and Advice

Since the commencement of the Panel in 2012 there have now been 77 recorded communications which at the outset were described by the complainants as complaints against the Police & Crime Commissioner, and 72 outcomes have been reported to previous meetings.

Many of these communications as reported previously however did/do not relate directly to the conduct of the PCC and therefore do not, under the terms of the governing regulations come under the jurisdiction of the Police & Crime Panel.

Many communications received focus on the alleged conduct of police officers or the chief constable, and these are matters for which there are other complaints processes and/or, appropriate authorities to deal with such matters.

Since the last meeting of the 5 complaints outstanding, 3 have been communications/complaints (74 *was also anonymous*), (75) and (76) related to such operational police matters.

In respect of (72), this matter at the time of the last meeting was the subject of Initial Assessment. Following which, it was determined the complaint related

to a an officer in the Police and Crime Commissioners Office and the complaint was re-directed to the Director of the Office of the Police and Crime Commissioner to handle as the appropriate authority to respond.

In respect of (77), this complaint related to allegations of maladministration of complaint handling by the Commissioner. This complainant being the same as (38), (57), (62) & (63) reported previously. Findings of fact against the latest allegations made during the initial assessment process resulted in no further action.

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Legal Implications

The procedures adopted by the Panel comply with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 which are issued under the Police Reform and Social Responsibility Act 2011 for the handling of complaints and matters concerning the conduct of the holders of the office of Police and Crime Commissioner.

Financial Implications

There are no direct financial implications arising from this report. It is proposed the handling of such complaints will be contained within existing resources.

Risk management

The requirement to monitor and record complaints against the PCC and DPCC is in accordance with the provisions of The Elected Policing Bodies (Complaints and Misconduct) Regulations 2012.

Local Government (Access to Information) Act 1985

List of Background Papers

<u>Paper</u>	<u>Date</u>	<u>Contact/Directorate/Tel</u>
Agenda and Minutes from	November 2012	David Fairclough HR, Legal & Governance
Agenda and Minutes from	July 2014	David Fairclough HR, Legal & Governance

Agenda and Minutes from March 2016

David Fairclough
HR, Legal &
Governance

01254 585642